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3/25/04  
A.W.

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ATTY.'S DOCKET: LOY=3

In re Application of: ) Art Unit: 2177  
LOY, et al. ) Examiner: K. S. LU  
Appln. No.: 09/887,576 ) Washington, D.C.  
Filed: June 25, 2001 ) Confirmation No. 7562  
For: DATA MANAGEMENT ) March 19, 2004  
APPLICATION PROGRAMMING... )

### REPLY: AMENDMENT AND REMARKS

Customer Window, Mail Stop Fee Amendment  
Honorable Commissioner for Patents  
U.S. Patent and Trademark Office  
2011 South Clark Place  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, Virginia 22202

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MAR 23 2004

Technology Center 2100

Sir:

Replying to the Office Action mailed December 22, 2003, please  
amend as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on  
page 2 of this paper.

**Remarks/Arguments** begin on page 18 of this paper.